

Getting started

Showcase Website

Example

Terms & Conditions

Example Terms & Conditions

Disclaimer...

Disclaimer

This document is intended for guidance only and First Degree @ LTD accepts no liability for the Terms & Conditions set out by you and any issues that may arise from it. We strongly recommend that you take the time to prepare your own terms and conditions and take additional guidance from the appropriate experts on this matter.

Example Terms & Conditions

Section 1...

Section 1

1. Business information & Terms of Use

If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy and Cookie Policy outline **[BUSINESS NAME HERE]** relationship with you in relation to this website.

If you disagree with any part of these terms and conditions, please do not use our website. The term **'[enter business names]', '[enter alternative business name here]'**, 'us' or 'we' refers to the entity whose products or services are displayed on this website **[ENTER SHOWCASE URL] & [ENTER LOCKER URL]**.

The registered office is:

[BUSINESS REGISTERED ADDRESS OR LOCATION]

The term pupil, customer, member or 'you' refers to the user or viewer of our website. The use of this website is subject to the following terms of use:

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose.
- You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meets your specific requirements.
- This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
- All trademarks reproduced in this website, which are not the property of, or licensed to the operator, are acknowledged on the website
- Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.
- From time to time, this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).

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Section 2 & 3...

Section 2

2. FAQ's

1. What is your cancellation and refund policy in relation to one to one lesson or custom fitting bookings?
2. What is your cancellation and refund policy in relation to class bookings?
3. What is your refund policy in relation to store purchase such as bulk purchase programmes or gift cards?
4. What are the expiry dates for lessons purchased through the coaching store, such as bulk purchase options and gift card?

Section 3

3. Example Booking Policy

3.1 One to One Lesson Bookings:

[BUSINESS NAME] operates the following terms and conditions in respect of one to one lessons bookings:

- Lessons must be paid for in full within [ENTER HERE] of a booking being made unless otherwise agreed by the coach or the business owner as listed in this document.
- Refunds will only be given if customers cancel [ENTER HERE] in advance or alternatively the session may be carried over to another date but this is at the discretion of the contracted golf coach.
- If cancellations are within [ENTER HERE], a refund may not be offered and is at the discretion of the contracted golf coach
- Failure to show up for your booking without prior notice will result in the loss of your lesson booking.

4.

Example Terms & Conditions

Section 3 & 4...

Section 3 cont...

3.2 Group or class bookings Policy

[ENTER BUSINESS NAME] operates the following terms and conditions in respect of group coaching sessions (Adults and juniors):

- Payment must be made in full within [ENTER HERE] of a booking being made unless otherwise agreed by the contracted golf coach that the booking is being made with. If payment is not made, the place will be released to those on a waiting list or on a first come first service basis.
- Bookings for group coaching sessions are only for the designated block of sessions that the pupil is booking onto and cannot be carried over to alternative individual or group coaching sessions.
- Bookings for group classes are non refundable and will only be given in circumstances where the place can be re-sold.
- Failure to show up for your booking without prior notice will result in the loss of the group lesson booking.

Section 4

2. Refund Policy

Refunds will only be permitted in the following circumstances;

- Exceptional circumstances such as death or serious illness/injury where the user or the intended recipient of a purchase is unable to use within the designated expiry date.
- Instances where the [ENTER BUSINESS NAME] has not met its requirements which are outlined in the content of such purchase or which make up these terms and conditions.
- Monetary refunds will not be made to users who have been bought purchases as a gift, monetary refunds will only be made to user who purchased such a gift if this entitlement falls within such instances outlined above.
- If a user requires a refund then they must make this request in writing to [ENTER BUSINESS NAME] outlining the reasons for such a request. [ENTER BUSINESS NAME] will endeavour to resolve such a situation to the satisfaction of both parties if this instance occurs. [ENTER BUSINESS NAME] will respond to such a request in writing within [ENTER PERIOD]

Example Terms & Conditions

Section 5, 6 & 7.

Section 5

5. Substitution

- In rare circumstances, the golf coach or business owner as listed in the header of this document may provide a substitute for a one to one lesson to fulfill the obligations of the lesson booking. This substitute will be approved by [BUSINESS NAME HERE] and offered to the customer by the golf coach or the business owner as listed in the header of this document. The customer has a right to refuse this substitute and in this instance, will be offered a refund or that the booking can be rescheduled at a later date.
- In instances where a substitute will be used in a group lesson booking, this substitute will be approved by [ENTER BUSINESS NAME] and the golf coach will advise of this substitute to the customer prior to the group class being advertised where possible. The substitute will be of equal qualification to the contracted golf coach and if this isn't possible, the customer will be advised of this.

Section 6

6. Lesson Expirations

- All bookings and purchases made will be liable to an expiration date of [ENTER HERE] from the date of purchase or the date of the booking. Lesson credits, vouchers or gift cards not used after [ENTER HERE] will automatically be removed from the system. If any instances exist where this is different then you will be made aware of this at the time of booking. If for any reason, you believe that you will not be able to redeem your purchase in this period for example due to injury, then please contact the contracted golf coach.
- Other than in exceptional circumstances, which will be at the discretion of the golf coach or business owner, purchase will not be extended beyond their stated date of expiry.

Section 7

7. Liability

- [ENTER BUSINESS NAME] makes every effort to guarantee that the information enclosed on the website and websites materials are accurate, up to date and honest. Although assurances are made, [ENTER BUSINESS NAME] do not make any warranty that the website is error free or free from infection by viruses, Trojans, worms or anything that might have destructive properties. Should any errors or omissions be found, [ENTER BUSINESS NAME] will endeavour to correct them as quickly as practically possible.
- [ENTER BUSINESS NAME] does not accept any liability for errors and omissions and reserves the right to amend, update or change the information, specifications and description of listed goods, products and services.
- [ENTER BUSINESS NAME] does not accept liability for any indirect or consequential loss arising out of the use of the website or from using any products or services from the website.

Example Terms & Conditions

Section 8 & 9...

Section 8

8. Disclaimer

- The information contained in this website is for general information purposes only. The information is provided by [ENTER BUSINESS NAME] and while we endeavour to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the website or the information, products, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk.
- In no event will we be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of, or in connection with, the use of this website.
- Through this website you are able to link to other websites which are not under the control of [ENTER BUSINESS NAME]. We have no control over the nature, content and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorse the views expressed within them.
- Every effort is made to keep this running smoothly. However, [ENTER BUSINESS NAME] takes no responsibility for, and will not be liable for, the website being temporarily unavailable due to technical issues beyond our control.

Section 9

9. Store Purchases

- All online payments will receive an email confirmation detailing the transaction and appropriate future steps in order to redeem your purchase. This email will act as your proof of purchase and you should bring it along with you when redeeming your purchase.
- If the details of the transaction outlined in the email confirmation does not correspond to the details outlined before such a purchase was made or if the user feels that [ENTER BUSINESS NAME] has miss sold any such purchase then you must make us aware of this as soon as possible in writing or via email.
- All purchases made will be liable to an expiration date of [ENTER PERIOD] months from the date of purchase. Lesson vouchers not used after [ENTER PERIOD] months will automatically be removed from the system. If any instances exist where this is different then you will be made aware of this at the time of booking. If for any reason, you believe that you will not be able to utilise your purchase in this period for example due to injury, then please contact us and we will advise the best course of action.
- Other than in exceptional circumstances which will be at the discretion of [ENTER BUSINESS NAME], purchase will not be extended beyond their stated date of expiry.

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Section 9, 10 & 11...

Section 9 cont...

- When a purchase is made through our online coaching store users will receive a confirmation email which should be taken as proof of purchase. This email will outline the purchase entitlement and the steps that the users should take to redeem such a purchase. This email confirmation may take up to 24 hours to be received and if after this time the user has not received such a confirmation then [ENTER BUSINESS NAME] must be made aware of this as soon as possible in writing or via email.
- Any gift card purchases will receive a personalised Gift Voucher via email within 24 hours of us receiving payment. If the user has not received this after such a time scale then [ENTER BUSINESS NAME] must be made aware of this as soon as possible.
- This Gift Voucher will use the information inputted into the website at the time of purchase by the person making the gift purchase. Therefore, [ENTER BUSINESS NAME] accepts no liability or responsibility for any inaccuracies on this Gift Voucher.
- Refunds will only be permitted in the following two circumstances;
- Exceptional circumstances such as death or serious illness/injury where the user or the intended recipient of a purchase is unable to use within the designated expiry date.
- Instances where the [ENTER BUSINESS NAME] has not met its requirements which are outlined in the content of such purchase or which make up these terms and conditions.
- Monetary refunds will not be made to users who have been bought purchases as a gift, monetary refunds will only be made to user who purchased such a gift if this entitlement falls within such instances outlined above.
- If a user requires a refund then they must make this request in writing to [ENTER BUSINESS NAME] outlining the reasons for such a request. [ENTER BUSINESS NAME] will endeavour to resolve such a situation to the satisfaction of both parties if this instance occurs. [ENTER BUSINESS NAME] will respond to such a request in writing within [ENTER PERIOD]

Section 10

10. Privacy Policy

- Your use of our website is bound by our privacy policy which makes up part of our Terms and Conditions. Our Privacy policy can be viewed by clicking the link on the bottom of the website page.

Section 11

10. Cookie Policy

- The use of our website is bound by our Cookie Policy which makes up part of our terms and conditions. Our Cookie Policy can be viewed by clicking the link on the bottom of the page.

Example Terms & Conditions

Section 12 & 13...

Section 12

12. Copyright Notice

- The content of this website is copyright of [ENTER BUSINESS NAME]. All rights reserved.
- Any redistribution or reproduction of part or all of the contents in any form is prohibited other than the following:
- You may print or download to a local hard disk extracts for your personal and noncommercial use only.
- You may copy the content to individual third parties for their personal use, but only if you acknowledge the website as the source of the material.
- You may not, except with our express written permission, distribute or commercially exploit the content. Nor may you transmit it or store it in any other website or other form of electronic retrieval system.

Section 13

13. License

- This website is used under License to the named business at the header of these terms and conditions by First Degree Golf Solutions, a trading name of First Degree @ LTD. First Degree @ LTD can be contacted using support@Firstdegree.golf.

POWERED BY

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GOLF SOLUTIONS

IN PARTNERSHIP WITH

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